## Training to enrich the workforce

Caribbean Catalyst Inc. will facilitate training workshops from May 18 to June 29, 2023. The human resources (HR) advisory firm is an industry innovator and incorporates neuroscience research as an integral part of its local and regional training sessions.

Managing director of Caribbean Catalyst Inc. Rosalind Jackson, a well-respected HR practitioner with over 40 years' experience, believes that an investment in employee training and development is one which can pay great dividends.

She noted, "When business leaders create a culture of continuous learning and development, they send a strong message that they are actively interested in sharpening employees' skills and strengths, to not only support them in their current roles but also to equip them for the future.

"Providing training opportunities boosts productivity through increased employee engagement and retention of top performing team members who have acquired knowledge on how to work more efficiently and effectively," Jackson said.

Caribbean Catalyst Inc.'s talent development solutions are available across all organisational levels including leadership/ board; management; supervisory; administrative/clerical; technical and non-supervisory. The Barbadosbased schedule of upcoming training includes:

Recognition – Building Employee

Morale - May 18: Building a culture of genuine appreciation for excellence and improvement, which motivates team members individually and collectively.

Manager/ Supervisor as Coach – June 1: Assessment of current management/ supervisory skills and through a deeper understanding, embracing participants' role as a coach in the development of direct reports.

Personal Leadership – June 13: Focuses on the mindset and attitudes required to demonstrate leadership of self in the workplace, for one's own progress and development.

Extreme Customer Focus – June 29: Starting with self-reflection, participants learn how to positively impact organisational customer



## Caribbean Catalyst Inc. managing director Rosalind Jackson (FP)

service delivery both internally and externally. (**PR/SC**)